STRETCH CLEANING & RESTORATION

3408 A Long Beach Blvd.
Long Beach Twp. N.J. 08008
Phone:(609) 361-2400
Fax:(609) 361-8442
lbi@stretchcleaning.com
www.stretchcleaning.com

Dear Valued Customer,

We are very excited for the new season and thank you for choosing us to take care of your home cleanings during this summer. As always, your homes need to be properly spring cleaned, so that we have a base-line to maintain for the season. We do not have the time during Change-Over time frame to spring clean your property, to check if the keys work, to make sure you have the proper working vacuum, mop or broom. That is why we **require** that, if you are taken as our client for the season, spring cleaning must be performed by Stretch Cleaning before the Change-Over season begins. We need to prevent many of the problems, so that the summer can run smoothly. By doing a spring cleaning and checking your property we will make sure you are prepared for the season and that this summer you will have less things to worry about.

In addition, we strongly recommend that you do a complete Carpet/Upholstery/Tile Cleaning and Window Cleaning before Change-Over season begins. Please, contact us as soon as possible, so we can put you on our schedule.

After this long cold winter, we all are looking forward to warm weather, a great summer and unforgettable memories made here, down the shore on our beautiful LBI beaches!!!

Best regards,
Kevin Stretch & Your Team at
Stretch Cleaning & Restoration, Inc.

Why Use Stretch?
Peace of Mind

Here, at Stretch Cleaning, we are dedicated to providing you with quality, honest and dependable service but we feel, that giving you piece of mind is just as important as delivering a high-quality service. This is why we wanted to share these important facts with you:

- Fully Insured and Bonded
- Our full-time employees go through Background checks and Drug Testing. Our seasonal exchange student employees are vetted by the US Embassy.
- We care about your investment which means that in a long run you will get the most value for your dollar.
- We are not just a phone number or a P.O. Box. We are a family operated business with the office right on the Boulevard in Brant Beach. We are open year-round Monday - Friday and Monday - Saturday during the summer, so should you have any areas of concern you know we will be there to take care of it.
- We are an IICRC (*The Institute of Inspection, Cleaning and Restoration Certification*) certified firm.
- We leave thank you notes for your guests to call us if there is a problem with the change-over cleaning, this way, if a problem should arise, you will not get that phone call, we will. And, be sure, we will take care of that problem, so you don't have to.
- And last but not the least! We have been in business for over 30 years and when you hire Stretch Cleaning, you are gaining that experience.

STRETCH CLEANING & RESTORATION
Home Improvement Contractor License: 13VH03423800

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FRIDAY CHANGE-OVER CLEANING CONTRACT 2026

This contract is for cleaning services only and is not a contract for Home Improvements. The following is a list of services that are completed during our Standard Rental Changeover Cleaning Service:

Kitchen:
-clean sink, stovetop & counter tops
-clean microwave, toaster, coffeemaker
-empty & clean refrigerator/freezer
-vacuum/mop floors

Living rm. /Dining rm.:
-dust furniture (horizontal surfaces)
-straighten cushions
-clean mirrors
-vacuum/mop floors

Bathrooms:
-clean sink/mirrors
-clean tub/shower/ toilet
-vacuum/hand wash floors

Bedrooms:
-dust furniture (horizontal surfaces)
-clean mirrors
- vacuum/mop floors

Please, be advised that **we do not provide linen/towel service and do not change linens during our cleaning**. Please, make sure to inform your tenants to bring their own linens/towels.

There are also services that are **NOT REQUIRED** although they may be completed for an additional fee upon your request. (These are all Spring Cleaning items):

OPTIONAL A LA CARTE PREMIUM ADD-ON SERVICES

Please, check all services you would like us to provide during each cleaning for the entire changeover season:

ADDITIONAL SERVICE:	ADDITIONAL CHARGE:
□ Vacuum/Mop under ALL Beds	$5 /Bed
□ Deep scrub bathrooms with bleach	$20/Guest Bath - $30/Master Bath
□Vacuum SAND off furniture**	$10/Chair - $20/Love Seat - $25/Sofa - $30/Sectional
□ Squeegee Clean inside/outside sliding doors (excludes screens)	$20/ two pane Sliding Door ($10 per pane)
□ Restocking (toilet paper, paper towels, soap, etc)	$5/room ($20 min/house) ***All supplies are provided by owner**
□ Sweep Deck, wipe outdoor furniture	Price TBD based on deck size and amount of furniture
□ Outside Shower	$15
□ Elevator - Dust/Vacuum/Mop	$15
□ Clean inside of the oven	$30
□ Additional Refrigerator	$30 Location:_____

We will vacuum on top of your furniture as well as underneath all cushions to remove SAND/DIRT. If you allow pets, this add-on service will help you keep your furniture as clean as possible but we do **NOT guarantee to remove ALL pet fur from your furniture as in many cases, it's almost impossible to complete within changeover time frame.

☐ Please check this box if your rental is **pet friendly**. An additional fee of $25-$75 depending on the size of your house will apply. Please note that we reserve the right to apply an additional fee if any evidence of a pet presence is discovered during our cleaning.

Important: If you decide not to go with our "Premium add-on services" we would strongly recommend getting a good "Scrub" at the end of your changeover season as most properties need an extended cleaning after heavy use during the entire season.

Please choose one of the following:
□ Please call me at the end of my changeover season to schedule a "Double Cleaning".
□ I would like to decline "Double Cleaning Service" for this year.

Please Note: We DO NOT move furniture during a Changeover Cleaning. Furniture is moved ONLY during a Spring Cleaning. Stainless steel cleaner and Granite cleaner must be supplied by the owner. **You also must have a working vacuum, replacement bags, synthetic broom (not straw) & mop available.**

□ Please check this box if your kitchen trash is inside of the kitchen cabinet.

Please advise your tenants that as a part of Standard Check-Out Procedures **your tenants are required** to complete the following check list:

- ☐ Empty all trash and recycling.
- ☐ Straighten up your home (fix pillows on sofas, put away any dishes/pots…etc.)
- ☐ Make all beds nice and neat with covers and pillows on each bed.
- ☐ Fold all additional blankets and place neatly in the closet.
- ☐ Wash all dishes and/or run the dishwasher & put away clean dishes. (No dishes should be left in the sink.)

These things are expected to be completed by the tenants before they leave. As a courtesy to you, we will complete all these things if they were not completed by the tenants, though an additional fee may apply. If the house is in complete disarray, we will notify you and correct the problems however an additional fee will apply.

It is the responsibility of the tenants who are checking out to leave your unit neat and orderly. It is the responsibility of the tenants who are checking in to go through the property immediately and look for damage. (It is recommended that the security deposit is being held for at least 10 days by the Real Estate office to protect you, the property owner, against damage or theft). If damaged items are noticed by the tenants who are checking in, it is their responsibility to notify the real estate office. This is to ensure that the security deposit will be held from the previous tenants and that you, the owner, will be compensated for lost, stolen, or damaged items. Stretch Cleaning & Restoration is **NOT RESPONSIBLE** for items stolen, broken or damaged by tenants.

IT IS REQUIRED THAT YOU HAVE YOUR HOME SPRING CLEANED BY STRETCH CLEANING. IN ADDITION, YOU SHOULD HAVE YOUR RUGS/FLOORS PROFESSIONALY CLEANED AT THE BEGINNING OF THE RENTAL SEASON. WE WILL INSPECT THE PROPERTY AND IF THE PROPERTY IS IN POOR CONDITION, WE RESERVE THE RIGHT TO CANCEL THE SERVICE.

1. Schedule Spring Cleaning (REQUIRED) **Preferred Date**_____

2. □ Schedule window cleaning □ Handled by owner Preferred Date: _____

3. □ Schedule carpet/tile steam cleaning □ Handled by owner Preferred Date: _____

4. □ Schedule upholstery steam cleaning □ Handled by owner Preferred Date: _____

If listed above services are not done by Stretch then we are not responsible for those issues.

If you would like Stretch Cleaning to handle your window cleaning, carpet/tile/upholstery cleaning before beginning of the rental season please fill out the dates or call our office at least 10-14 days prior to the first changeover cleaning.

If there is any concern in regards to the cleaning, the tenants must notify Stretch Cleaning immediately so that we can promptly rectify the situation. The office will be open until 5:00pm on Saturday & closed on Sunday, but messages will be checked until 12 pm. **Complaints will only be accepted on the day of check-in.** Please, let your agencies be aware of the cleaning service you are using.

If you are a new customer or had your locks changed this year, please, provide us with two keys to your property.

Please make sure to fill out all pages of this contract and return to us together with credit card authorization form and keys.

Terms:

- All payments for services are **Due Upon Receipt** - Overdue balances charged 6 % interest monthly, with the minimum monthly charge of $10.00.
- You are required to provide Stretch's Professional Cleaning Services, Inc with a valid credit card information to keep on file. If you choose to pay by credit card, there will be 3.5% convenience fee added to all credit card payments.
- If payment in full is not received within 30 days of the invoice date, we take the responsibility to charge your credit card without notice for all unpaid services. By executing this contract, you agree and authorize Stretch's Professional Cleaning Services, Inc. to charge your credit card for any services/fees that are past due by more than 30 days. 6 % interest monthly, with the minimum monthly charge of $10.00 will be applied to any unpaid balance in the event if credit card is dishonored.
- There will be a ***$50 CANCELLATION FEE*** for a cancellation within 3 (three) days (72 hours) of the scheduled day of cleaning. For any last-minute cancellations, **less than 24 hours** prior to your check out time, **you will be billed in full**.
- This contract is invalid until you are notified of acceptance via e-mail.
- **NO EARLY CHECK IN.** To make sure your shore house gets properly cleaned we do not allow early check in. If on scheduled date of service, the tenants/owners check in early and/or tell us they do not need cleaning, you will still be billed in full.
- **NO LATE CHECK OUT.** We will not be responsible for completion of the cleaning if access to the property is denied because a tenant has not vacated on time and you will still be billed in full.
- In case we have to seek a legal action to settle any overdue account, it would be done in Ocean County, New Jersey where the work was performed. By executing this contract both parties agree that jurisdiction for any dispute in this matter will lie in Ocean County Superior Courts, Ocean County, New Jersey.

NOTICE TO CONSUMER.

YOU MANY CANCEL THIS CONTRACT AT ANY TIME BEFORE MIDNIGHT OF THE THIRD BUSINESS DAY AFTER RECEIVING A COPY OF THIS CONTRACT. IF YOU WISH TO CANCEL THIS CONTRACT, YOU MUST EITHER: (1) SEND A SIGNED AND DATED WRITTEN NOTICE OF CANCELLATION BY REGISTRED OR CERTIFIED MAIL, RETURN RECEIPT REQUESTED; OR (2) PERSONALLY DELIVER A SIGNED AND DATED WRITTEN NOTICE OF CANCELLATION TO STRETCH'S PROFESSIONAL CLEANING SERVICES, INC LOCATED AT 3408 A LONG BEACH BLVD., LONG BEACH TWP., NJ 08008. IF YOU CANCEL THIS CONTRACT WITHIN THE THREE-DAYS, YOU ARE ENTITLED TO A FULL REFUND OF YOUR MONEY. REFUNDS MUST BE MADE WITHIN 30 DAYS OF THE CONTRACTOR'S RECIEPT OF THE CANCELLATION NOTICE. INQUIRIES MAY BE MADE TO THE DIRECTOR OF CONSUMER AFFAIRS REGARDING CONTRACTORS AT 1-800-242-5846

I have read, understood and agreed with all the terms of this contract.

PRINT YOUR NAME: _____

Signature _____ Date _____

Billing Address: _____

Home Phone: _____ Cell Phone: _____

Email: _____

Stretch's Professional Cleaning Services, Inc. Representative _____ **Date**_____

Please initial next to the dates you would like **your property to be cleaned**: We require at least 5 dates. If you need to add dates after submitting this contract, please email us at least one week in advance, and we will do our best to accommodate your request. You will receive an email confirmation.

REMINDER TO SEND **2 SETS OF WORKING KEYS**

CUSTOMER NAME: _____ Realtor_____

Address of property: _____

Check out time: _____AM Check in time: _____PM
FOR STRETCH OFFICE - Cleaning price for unit: _____

Cleaning Date	Your Initials	Stretch Initials	Cleaning Date	Your Initials	Stretch Initials	Cleaning Date	Your Initials	Stretch Initials
5/29			7/10			8/21		
6/5			7/17			8/28		
6/12			7/24			9/4		
6/19			7/31			9/11		
6/26			8/7			9/18		
7/3			8/14			9/25		

If you have a second unit at the same address, please enter the dates below.
Address of property: _____
Check out time: _____AM Check in time: _____PM
FOR STRETCH OFFICE - Cleaning price for unit: _____

Cleaning Date	Your Initials	Stretch Initials	Cleaning Date	Your Initials	Stretch Initials	Cleaning Date	Your Initials	Stretch Initials
5/29			7/10			8/21		
6/5			7/17			8/28		
6/12			7/24			9/4		
6/19			7/31			9/11		
6/26			8/7			9/18		
7/3			8/14			9/25		

CREDIT CARD AUTHORIZATION

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Stretch Cleaning and Restoration is dedicated to providing you with high quality, honest and dependable service. **We require to have a valid credit card on file** before we perform any service regardless of your preferred type of payment. *Please note we do NOT take American Express.*

_____Visa _____Master _____Discover

Credit Card #: _____ Exp. Date: _____

Name on the card: _____

Billing address: _____

City: _____ State: _____ Zip: _____

Please select **ONE** preferred payment option below:

☐ I_____ authorize Stretch's Professional Cleaning Services, Inc. to charge my card on file with **3.5% convenience fee** for ALL of my services upon completion

OR

☐ Please email my invoices to _____and I will pay by check or via my online banking **upon receipt of the invoice**. Please charge my card ONLY if other type of payment in full is not received within 30 days after the service is completed.

All payments for services are Due Upon Receipt. If a payment is not received within 30 days, we reserve the right to charge your credit card on file without additional notice. 3.5% convenience fee applies.

***In the event of a dispute, I agree to contact Stretch's Professional Cleaning Services, Inc. to try to resolve the dispute prior to contacting my credit card company.*

Print Name: _____ Authorized Signature: _____

Please note: If you wish to discontinue use of this authorization, we will need a written confirmation.

Thank you,
Kevin Stretch, Owner/ President